

The J.P. Morgan Insights App: User's guide to key features and functions



UPDATED QUARTERLY

Guide to the Markets

Portfolio Discussion: Europe

As the European economy continues to recover, investors can be expected to pay more attention to cyclical improvements contributing to corporate performance than to structural problems. Both the European Central Bank and the Bank of England are expected to maintain loose monetary policy in the foreseeable future.



Insights

III Guide to the Markets Settings



Welcome to the J.P. Morgan Insights App, a new way for you to access and customise our intellectual capital. This user's guide explains some of the App's most popular and powerful functions. We encourage you to use these simple step-by-step instructions to become more familiar with the App and the many benefits it can bring to you.

Learn more about .

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Getting started with the App

How to download

The J.P. Morgan Insights App is available from the App Store. Search "Insights" to find it there.

System requirements

The App requires an iPad 2 or greater.

Registering as a new user

Only registered users get access to the App's full functionality, including the ability to create and share customised presentations of our Guide to the Markets.

- To get started, touch the "Register" button after launching the App.
- You will be prompted to provide personal information for authentication.
- Your password will automatically be sent to your email address on file.

Forgotten password

Touch the "Log In" button on the welcome screen and then select "Forgot your Username or Password" link. You will be prompted to enter your username or email address to get the missing information.

HAVE QUESTIONS? NEED ASSISTANCE?

Contact your J.P. Morgan representative.

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The homepage

- Notification appears here when content is being updated.
- 2 Swipe horizontally to review and read our latest insights.
- 3 New weekly insights are posted every Monday. You can find the latest updates here and also in your folders if you've saved them there.
- 4 This is the App's main navigation bar.
- 6 Access our flagship Guide to the Markets here or via the main navigation bar to review audio commentary, talking points and related insights for each slide.
- 6 Explore our featured insights materials here or via the main navigation bar.



How to save and "favourite" content

Virtually anything on the Insights App can be saved in "My Favourites" or customised folders. All content features this same context bar at the top of the screen. Tap the screen to turn it on and off.





Guide to the Markets section

The App features an interactive Guide to the Markets that allows you to save and share your favourite slides in customised presentations.

Main page

- **1** Access the Guide by touching the large banner or orange arrow.
- 2 Swipe horizontally to view Portfolio Discussions focused on specific investment or market themes.
- Over additional resources that leverage our Guide slides and strategists' insights.

Navigating the Guide

- 4 Swipe horizontally through the entire Guide; or
- 5 Use the tabs to jump to a certain section.
- 6 Touch 🔀 to quickly save a slide in "My Favourites" folder.
- **7** Hear audio commentary for the highlighted slide.
- **8** View talking points for the highlighted slide.

view.

Viewing slide details

- Toggle between "Detail view" (see right) and "Slide view" (see below).
- 2 Tap the talking points to expand; tap again to collapse.
- 3 Add this slide to a customised folder.
- 4 Email this slide.
- 5 Hear audio commentary from one of our market strategists.
- 6 Add this slide to "My Favourites" folder.
- **7** Swipe vertically for all insights related to this slide.

Viewing a full-screen slide

- 1 Select "Slide view" to see a full-screen image of a slide.
- 8 Tap anywhere on the screen to bring up the context bar.

In this mode, you can pinch and zoom to make the image even larger.

Guide viewing options

- O Touch "View all" after accessing the Guide for multiple viewing options:
- 10 Swipe vertically to browse all slides in the current Guide.
- (1) View only slides saved in "My Favourites" folder.
- 12 Swipe vertically to view recently retired slides "On the bench."
- 13 Access the previous quarter's Guide.

Detail view



Slide view





Second.

Touch a slide in this view to bring up the details page

TIP: SAVE FREQUENTLY USED, REGULARLY UPDATED MATERIALS ONCE

Items saved in "My Favourites" and customised folders are refreshed whenever newer versions become available. Examples include:

- Weekly Market Recap, chart of the week and other weekly insights
- Quarterly Guide to the Markets slides
- Quarterly Perspectives newsletter
- Portfolio Discussions featuring select slides from the Guide

Note: Items in customised PDF presentations are not refreshed.



Managing your folders

The App's folders make it easy to save, organize and update the information you find most valuable.

Creating new customised folders

Touch **MY COLLECTIONS** in the upper-left corner of many App screens to get started.

- 1 Touch the "New folder" icon.
- 2 Touch the folder labeled "New folder."
- **3** Touch the "Edit" button to rename the folder.
- ④ Tap the name of the folder to bring up the keyboard. You can change the name from "New folder" to whatever you wish.
- 5 Touch "Done" when finished.

Accessing and editing existing folders

Touch Touch

• Touch any folder in the left margin to view its contents. Saved items are automatically organized into three categories:

- Guide to the Markets slides
- Customised PDF presentations
- Insights (videos, bulletins, etc.)
- Prouch the "Edit" button to rename the folder, rearrange items (hold and drag) or delete items (tap the X). Touch "Done" when finished editing.
- 3 Email certain items or an entire folder.
- 4 Present items saved in a folder directly on your iPad.
- **5** Touch any item to bring it up on screen when not in "Edit" mode.

Deleting and copying folders

- **6** In the left margin, press and hold the folder you wish to delete or copy.
- 7 Select "Delete" or "Create a copy."

A copied version of a folder can be renamed using the same process described on page 6 for new folders.







Creating customised presentations

Create your own customised versions of our Guide to the Markets to tailor your presentations.

- 1 Touch the folder containing the slides you want in your presentation.
- 2 Touch the icon labeled "Build a PDF from selected Guide slides."
- 3 Touch the circle to the left of each slide to include it (green checkmark) or exclude it (no checkmark).
- 4 Hold and drag the "gripper" to rearrange the order of slides.
- 5 Touch "Create" when finished.

Your presentation will be added to the "Customised PDF presentations" category of the folder. The App automatically adds a title page and disclosures.

After creating a presentation, you can email it or present directly from your iPad.



Search function

To start a search, touch the $\overline{\mathbf{Q}}$ icon appearing in the upper-right corner of many App screens.

- 1 Use the keyboard to enter your search terms.
- 2 As you type, the App displays the first three results matching your keyword.
- 3 Press the return key for a full list of search results.
- 4 You can sort full results by type of media.
- **6** Contents within each type of media are organised by date, starting with the most recent.

Insights section

The Insights section offers one-stop access to J.P. Morgan's extensive library of market bulletins, videos, commentaries and other multimedia resources.

- 1 Swipe horizontally to review and read our featured insights.
- 2 Content is conveniently organised by market topics.

Swipe horizontally to see all sub-topics.

- 3 Selecting a sub-topic brings up a new page featuring two primary insights.
- 4 Swipe horizontally to access other insights related to the sub-topic.
- **5** To exit this page, tap anywhere on the main Insights screen.



Settings section

- Touch here to log out of the App. Unless selected, you remain logged in even after exiting the App.
- **2** Customise emails sent from the App with pre-populated cc and bcc fields.
- 3 Touch the cc field to bring up the keyboard and enter addresses to include with every email. Or leave this field blank and decide who to copy on each individual email.
- Any addresses for the bcc field must be entered here one time and will be included in every email sent.

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Knowledge you can touch, see and hear ... insights you can tailor, save and share.

Get informed, invested and in front of clients like never before with a powerful new tool developed with you in mind.

The J.P. Morgan Insights App provides access to intellectual capital that informs your decisions, supports your investment recommendations and enhances your client interactions. It offers an education to investors seeking market knowledge, along with the customisation to tailor our insights to each client's needs – right on your iPad.



Take our insights. Make them your own.

Present our Chart of the Week to a client. Add the Weekly Market Recap to your "favourites" folder for regular updating every Monday morning. Keep up with the latest market and economic news, and gain a deeper understanding of the investment topics that matter most to you. The insights are ours, the choices are yours.

Stay current and informed with our interactive *Guide to the Markets*

- Review talking points, audio commentary and related multimedia insights for each slide
- Save your favourite slides with the touch of a finger or drag and drop into customised folders
- Browse the entire *Guide*, certain sections or just your favourites
- Access the current *Guide*, the recently retired "on the bench" slides or the *Guide* from the previous quarter

Create and share customised versions of our Guide

- · Select only those slides you want a client to see
- Rearrange the order to suit your agenda
- Present directly from your iPad

Stay informed with timely insights.

App refreshes every other hour with new or updated insights

- Items saved in "favourites" and customised folders are routinely updated
- New market recaps, podcasts and economic data added weekly
- Timely "featured insights" reflect our latest thinking on market developments and opportunities

Include Tai Hui and other thought leaders in your meetings

- An ever-growing library of market bulletins, videos, podcasts, commentaries, whitepapers and portfolio discussions covering all major asset classes worldwide
- · Multimedia to better engage and educate clients

Choose what works for you - and how to share it

Virtually anything on the App can be saved as a favourite, added to customised folders or presented on screen.

Intuitive to use. Easy to navigate.

Quickly find the information you need

- · Intuitive search function sorts results by media type
- Market topics conveniently organised by theme and publication date

QUESTIONS? CONTACT YOUR J.P. MORGAN REPRESENTATIVE.

The Market Insights program provides comprehensive data and commentary on global markets without reference to products. Designed as a tool to help clients understand the markets and support investment decision-making, the program explores the implications of current economic data and changing market conditions.

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The J.P. Morgan Insights App: Download today!



The App requires an iPad 2 or greater

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